Modify User: Properties

The behavior tab should be set as follows:

The helpers Tab should be set as follows: Make sure Both User Search and Display user and start with search helper are checked off.

By clicking on User Search, you will get a new window to set the user search defaults.
Modify User: User Search: Set Properties

Defaults | Helpers

Search index: Name
Library: ALL_LIBS
Sort by: ADDRESS

[OK] [Cancel]