Collaboration, Innovation, and Integration 2012: Moving Forward

State of the Libraries

Marianne I. Gaunt
VP for Information Services & University Librarian

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Statistical Overview of the Year
What Does the Data Tell Us?
FY 12 PERMANENT STATE BUDGET

- Salary: $17,700,213 (64%)
- Below-the-Line: $2,463,395 (9%)
- Collections: $7,446,740 (27%)
# Statistical Overview

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulation</td>
<td>538,915</td>
</tr>
<tr>
<td>Reference Questions</td>
<td>40,195</td>
</tr>
<tr>
<td>Ask A Librarian &amp; Chat Reference Service</td>
<td>11,174</td>
</tr>
<tr>
<td>Interlibrary Loans</td>
<td>76,826</td>
</tr>
<tr>
<td>Monographs Added</td>
<td>72,039</td>
</tr>
<tr>
<td>Library Classes Taught</td>
<td>1,113</td>
</tr>
<tr>
<td>RU Delivery Service</td>
<td>58,362</td>
</tr>
<tr>
<td>Building Use</td>
<td>2,296,741</td>
</tr>
<tr>
<td>Collections expenditures</td>
<td>$9,265,833</td>
</tr>
</tbody>
</table>
**Expenditures**


[Diagram showing expenditures from 2004/2005 to 2011/2012 with categories: Library Materials, Salaries and Wages, Other Expenditures, Total Expenditures.]

- Library Materials:
  - 2004/2005: $8,775,779
  - 2005/2006: $9,348,221
  - 2006/2007: $8,757,515
  - 2007/2008: $9,158,559
  - 2008/2009: $10,086,430
  - 2009/2010: $9,196,038
  - 2010/2011: $9,384,050
  - 2011/2012: $10,086,430

- Salaries and Wages:
  - 2004/2005: $15,845,962
  - 2006/2007: $17,099,709
  - 2008/2009: $16,924,688
  - 2009/2010: $18,055,864
  - 2010/2011: $16,924,688
  - 2011/2012: $18,055,864

- Other Expenditures:
  - 2004/2005: $1,717,169
  - 2005/2006: $2,095,418
  - 2006/2007: $1,847,599
  - 2007/2008: $2,050,774
  - 2008/2009: $1,925,449
  - 2009/2010: $1,903,243
  - 2010/2011: $2,707,781
  - 2011/2012: $2,707,781

- Total Expenditures:
  - 2006/2007: $26,854,909
  - 2008/2009: $29,111,588
  - 2009/2010: $27,919,209
  - 2010/2011: $28,211,981
  - 2011/2012: $30,029,477
Interlibrary Loan

Website Visits

Data Source: Library Statistics - http://www.libraries.rutgers.edu/rulib/libstats
Circulation

Reference Services


* Met with individuals reporting this data to review definitions for reference transactions to ensure that directional questions were not included
I have used the following library services in the past year...
10/9/09 - 11/7/12 (16,701 responses)

- 0.8% Accessed the Library website
- 1.8% Accessed other catalog
- 2.7% Attended instructional sessions
- 4.5% Attended events, programs, or meetings
- 10.4% Used materials while in the Library
- 10.4% Borrowed items
- 10.7% Used the Library's equipment
- 11.1% Accessed the Internet while at the Library
- 11.4% Used the online catalog
- 11.6% Accessed an electronic database
- 12.3% Used the Library's facilities
- 12.4% Accessed Library services from a location other than the Library
To find information in this library, in the past year I have ...

10/1/09 - 11/7/12 (7,472 responses)

- Located information on my own, without assistance: 1,843
- Found information by accessing the Library's online system from a location other than the Library: 1,598
- Found information using a Library workstation: 1,368
- Received help from a Library staff member: 1,333
- Found information using the Library's print materials, posted signs, brochures, flyers, etc.: 671
- Found information from other sources: 655
The primary reason for using this library...

- Recreation/social: 1.5% (9/1/12 - 11/7/12), 1.5% (10/1/09 - 11/7/12)
- Meetings/events: 3.1% (9/1/12 - 11/7/12), 0.8% (10/1/09 - 11/7/12)
- Group study: 5.4% (9/1/12 - 11/7/12), 2.2% (10/1/09 - 11/7/12)
- Instructor led activity: 6.9% (9/1/12 - 11/7/12), 2.8% (10/1/09 - 11/7/12)
- Other reasons: 31.5% (9/1/12 - 11/7/12), 4.9% (10/1/09 - 11/7/12)
- Study alone: 50.0% (9/1/12 - 11/7/12), 31.7% (10/1/09 - 11/7/12)
- Research: 56.4% (9/1/12 - 11/7/12), 31.7% (10/1/09 - 11/7/12)
Who Used the Library for Research?
10/1/09 - 11/7/12 (2,243 responses)

- Undergrad student: 28%
- Grad student: 44%
- Faculty/staff: 20%
- Alumni: 4%
- Visitor: 3%
- Other student: 1%
Who Used the Library for Individual Study?
10/1/09 - 11/7/12 (1,681 responses)

- undergrad student: 42%
- grad student: 44%
- other student: 1%
- faculty/staff: 8%
- alumni: 3%
- visitor: 2%
Highlights

• Introduced the RU mobile website
• Digitized the complete run of the Journal of the Rutgers University Libraries
• Conducted a patron driven e-book acquisitions pilot
• Introduced streaming media clips in reserves operation
• Introduced RUresearch portal for data
• Expanded the netbooks lending program
• Signed a collaborative agreement with the Beth Mardutho Library
• Introduced the RUanalytic video annotation tool
Highlights

- Increased number of group study spaces overall
- Opened De Chavez Conference Room in Kilmer Library
- Shared space in Robeson Library to open the Camden County Public Library
- Moved main campus OIT computer lab to Robeson Library
- Expanded OIT lab in Kilmer Library
- Added new furniture in the Dana Room and Dana gallery
- Built new librarian offices in Douglass Library
- Refurnished Special Collections room in LSM
- Introduced compact shelving in Special Collections/UA
Grants and Awards

• $165K CLIR grant to IJS for Abby Lincoln papers
• $13K Delmas grant to Special Collections for Symington Papers
• Hershorn wins Jazz Journalist Association’s award for “Best Book of the Year”
• Denda, Marker, Sun given ACRL Women & Gender Studies Section’s “Significant award in Women and Gender Studies Librarianship”
• Kuchi awarded Special Recognition for Distinguished Service from ALA/ACRL Asia, African, and Middle Eastern Section
Capital Campaign Progress

• Goal of $9.5 million
• Raised $6,237,004 (65.7%)
• Endowment: $589,979
• Current operations: $4,582,253
• Capital: $1,064,772
• Gifts-in-Kind: $919,054
Opportunities Moving Forward

- New university president
- University strategic plan to be developed
- Libraries strategic plan in progress
- NJ State bond issue for higher education passed
- Open Access resolution passed by University Senate
- Integration of UMDNJ (minus School of Osteopathic Medicine)
- RU joins Big Ten and Committee on Institutional Cooperation (CIC)
Bond Issue Wish List

- Completion of Dana unfinished floor/renovations
- Addition to LSM
- Renovations in Douglass, Kilmer, Art
- Infrastructure for Robeson (Roof, HVAC, Front Steps, etc.)
- Information Commons in Alexander
Open Access Policy

• Policy Benefits:
  – Faculty & graduate student work deposited in RUcore
  – RUcore captures and preserves scholarship of the institution
  – More visibility for RU research

• Next Steps:
  – President affirms Senate resolution
  – Develop process for educating departments
  – Develop process for managing deposits
UMDNJ Integration

• 12 joint university committees
• Libraries sub-committee reports to academic affairs committee
• 9 teams comprise libraries sub-committee; co-chaired by Rutgers & UMDNJ:
  ➢ Human resources/Staffing
  ➢ Organizational structure/Policies/Campus Issues
  ➢ Access/Authentication
  ➢ Collections
UMDNJ Integration, cont’d

- Cataloging
- Services
- Information Technology
- Facilities
- Communication

• Identify Day 1 operations
• Plan for Day 2+
UMDNJ Integration, cont’d

• Organizational Structure:
  – Recommending a unified system Day 1
  – UMDNJ joins RUL as a unit on Day 1; appropriate integration of functions as determined thereafter

• Library catalog – integrated on Day 1, if possible

• Databases – all databases available to all Day 1, if possible
Committee on Institutional Cooperation (CIC)

• University of Chicago
• University of Illinois
• Indiana University
• University of Iowa
• University of Michigan
• Michigan State University
• University of Minnesota
• University of Nebraska-Lincoln
• Northwestern University
• Ohio State University
• Pennsylvania State University
• Purdue University
• University of Wisconsin-Madison
Committee on Institutional Cooperation (CIC)

- Represents great opportunities for collaboration:
  - Reciprocal borrowing: Uborrow
  - Founding member of HathiTrust
  - Google e-book search project
  - Consortial licensing
  - Shared print storage initiative
  - Collaborative technology initiatives: spatial data representation, etc.
Moving Forward

- Maximize the advantages of the UMDNJ integration for service excellence
- Enhance the library experience for users – physical and digital
- Build research services that will enhance faculty productivity
- Focus information literacy efforts
- Align annual goals to university strategic plan
- Escalate external funding – gifts and grants
- Prepare for joining the CIC
Thanks to all RUL Faculty and Staff for Another Good Year! More to Come!