The Library Resources Council focused primarily on the comments related to collections. The comments can be summarized generally as “need more of everything.” There are, however, two themes relevant to the redesign of the web site in terms of discovery and access.

- More direct access from the homepage to popular, specific resources such as the Wall Street Journal, New York Times, and The Chronicle of Higher Education. Similarly, there is a lack of awareness that Google Scholar is accessible through the Indexes & Databases page and as such, “customized” to our holdings.
- Finding the electronic journals we do subscribe to more easily is also a consistent theme. In fact, the difficulty of finding articles more generally could perhaps be at least partially addressed through education via pop ups or help files. As one member of LRC noted, “...we need to EXPLAIN the process to the user before just throwing them into the databases..., for example:
  - complaining that the indexes list articles that Rutgers doesn't have and are therefore a waste of time - user needs to understand what indexes do, and how to use the ‘full-text available’ option
  - purpose of Google vs. purpose of research tools - Google gives the most popular results - sure they are great, but a research database shows you EVERYTHING that is available so you can judge for yourself.”

Members of LRC also took a more cursory look at the federated search and vendor issues comments; replacing Searchlight was the general theme. These comments are more fully addressed by User Services Council.