Ethnographic Study Facilities Comments. Françoise Puniello

There were not too many comments on facilities, and some were only once or twice so probably not statistically valid, but I have listed them below

I would have liked to have known in many instances which libraries the students are talking about. When comments come from graduate students I presume they mean the graduate reading room, I may be wrong.

There were the most comments about maps. Many of these refer to have links within the website, but some refer to having better maps in the buildings. I think we can do better. I appreciate when they request if we could not only put where the collections are but also where there is quiet study and where there is wireless.

There were a couple of comments about more computer labs.

One person asked for peace and quiet another said more quiet areas for students to study. A perennial request, which I think we can address by better signage. An issue, as we all know, is the definition of quiet. What is quiet to some, is not to others and we can never achieve silence.

Another grouping:

- Add more study desks.
- Study group rooms in library
- A little more seating and maybe a section where individuals can talk (not loudly) but in order to have study sessions

If our libraries had better ventilation, I wouldn’t fall asleep as much, it is hot in the winter, but feels like a sauna in the summer. Another, ongoing problem, which we continuously work on. Again, which library are they talking about?

Camden Library is very old and unwelcoming

The University Library, although not the prettiest around….

A few comments about the photocopiers

One asked for more comfy chairs, another for better chairs. Here I would have like to have known which library they were referring to. We are purchasing more furniture and hope to purchase more in the future.