Web Services
Observations and Recommendations for
Code #18 - Personalization

Recommendations:

- Investigate the value and possibility of allowing the bookmarking of resources, pages, etc. by a user. That is, if they are looking at an index description etc., they can bookmark/send it to the personalized space without leaving the page they are on.
- Integrate any personalization approaches with other logins, ideally a single sign-on.
- Any personalized space should allow inclusion of “widgets” such as chat (Meebo).
  - Perhaps non-library specific widget support, i.e. weather, movies and concert dates...
  - Allow personalization using resource lists/tabs based on discipline.
  - Like most frequently used..... (books, journals, databases, etc.) based on discipline
- Allow users to create, get? a list of e-reserves for their courses.
- Investigate the feasibility of keeping a history of a users actions so that they can re-trace previous steps.
- Personalization might be supported extra-library by sending and receiving feeds of information with other online systems such as myRutgers, Sakai and Blackboard
- Investigate if we can provide some sort of community/collaborative space that would allow user-to-user interaction.
  - See if we can provide a sense of community for the users.
  - Investigate personal or group hyperlink management for users (by users?)
- See if we can allow/support saving an article to a personal (or community) digital space, workspace.
- Investigate ways for liaisons etc. to send information to users who have opted in regarding a certain topic.
  E.g. Personalized "news feeds" based on user supplied information about a subject of interest.
- Provide higher, more direct, visibility to communicate with library liaisons.
- Investigate the value and possibility of allowing the tagging of resources, pages, etc. by a user.
- See if we can get IRIS to export records directly to RefWorks.
- Provide a quick search for Reserves instead of an extra click.
- Look into providing a "mobile device optimized website".
- Investigate if we can integrate into our vendor’s sites EZBorrow and ILL links on an "article not found" result page.

###