

RUL USER SERVICES COUNCIL 2008-2009
ACTIVITIES TO ADVANCE STRATEGIC GOALS
(ANNUAL GOALS OF USER SERVICES COUNCIL)

The User Services Council will:

1. *develop a user-focused research agenda to facilitate the assessment and development of library services, spaces, and tools.*

Activity: Develop a user-focused research agenda.

Outcome: The assessment and development of library services, spaces, and tools facilitated based on knowledge of user behavior and needs.

Indicators: Areas of inquiry, questions and/or issues for investigating user behavior and needs developed.

Methods for investigating areas of inquiry, questions and/or issues developed and implemented.

Strategic Goals/Objectives:

Goal I: Improve the quality of scholarly resources and information services that support the advancement of academic excellence at Rutgers.

I.B. Adopt or develop tools that provide easy, seamless, reliable, and convenient access to both online and traditional scholarly resources, wherever they are located, such as cross-database searching, link resolvers, and citation software.

1.G. Develop services that facilitate scholarly communication and support the research in process among researchers at Rutgers.

1.J. Continuously improve services by utilizing assessment and accountability indicators that measure needs and impact.

Themes:

Engage our users in expansive dialogs about their needs and our capacities to meet them now and in the future.

2. *develop a system-wide vision and philosophy of instruction to be used as the foundation for the Development of an educational program to facilitate student learning.*

Activity: Develop a system-wide vision and philosophy of instruction.

Outcomes: Educational program to facilitate student learning based on articulated vision and philosophy.

Indicators: System-wide vision and philosophy of instruction incorporated into educational program developed across all campuses.

Strategic Goal/Objective: Goal I: Improve the quality of scholarly resources and information services that support the advancement of academic excellence at Rutgers.

1.G. Develop services that facilitate scholarly communication and support the research in process among researchers at Rutgers.

1.J. Continuously improve services by utilizing assessment and accountability indicators that measure needs and impact.

Themes:

1. Escalate the use of library services and collections to demonstrate the value libraries bring to research and student learning.
2. Engage our users in expansive dialogs about their needs and our capacities to meet them now and in the future.
3. Expand our capacity for outreach to and collaboration with the disciplines and with inter- and multi-disciplinary research programs.

3. promote programs for public services librarians to ensure that our faculty is well prepared to meet users' changing needs and contribute work toward accomplishing the goals set forth in our strategic plan.

Activity: Promote user-focused programs for the growth and development of public services librarians.

Outcomes: The research needs of users met by librarian services.

Indicators: Library faculty services and work contribute to the educational development and research of users.

Goal V: Continue to develop an organization and the human resources to achieve the Libraries' strategic goals

Themes:

1. Escalate the use of library services and collections to demonstrate the value libraries bring to research and student learning.
2. Engage our users in expansive dialogs about their needs and our capacities to meet them now and in the future.
3. Expand our capacity for outreach to and collaboration with the disciplines and with inter- and multi-disciplinary research programs.