

Services Under Development or Desired That Require Technology Support
Sorted by Priority and Rank

The top public services initiatives that need technology support are:

- Revealing our resources and services in learning management systems in use at the university
- Implementation of a meta search application for purchased and developed resources
- Release and continued development of the repository
- Increased emphasis on multimedia resources and services, including audio reserves, increased support for media services, and Luna
- Support for assessment that can inform public services development

	Area	Service	Note	CF=Committed/Flexible Timeline, C=Committed/No Flexible Timeline, N=New	Priority	SCORE A=3, B=2, C=1
1	Access	RAPID Participation	ILS, imaging services, and access staff have begun at Alexander; small systems effort to send two serial title and holdings reports/year to RAPID	C	A	35
2	IRIS	Complete Recon and Catalog Uncataloged Collections	Recon needs to include media and special collections materials; various uncataloged collections need to be added to our bibliographic record	CF	A	35
3	Online Resources	OpenURL	Need to select new vendor after ay2006; extend to Google Scholar and other resources; involves PSSEWG and TAS personnel	C	A	34
4	Online Resources	Software and Network Support	Ongoing support for ILL Manager, JerseyCat, PALCI, Ingenta, Workflows, Vendacard, etc.	CF, depending on resource	A	34

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5	Other	Wireless	Expand coverage in Libraries, including Special Collections and University Archives Reading Room	CF	A	34
6	IRIS	Implement new 9-digit student ID number	Will also need to implement new faculty and staff ID numbers when SSN's phased out	C	A	33
7	Systems	Public Workstations	Continue to update; add one in Special Collections and University Archives	CF	A	31
8	Administrative	Videoconferencing Equipment	Ongoing support and development; need protocols and training	CF	A	31
9	Imaging Services	KnightExpress, etc.	Use for copying; Camden uses different system	N	A	31
10	Instruction	Learning Management Systems	Reveal/integrate such resources and services as Searchpath, e-reserves, IRIS, e-resources, research guides, etc.	N	A	31
11	Access/Administrative	Credit Cards	Fines, deposit accounts, events and workshops; involves scripting a front end and interoperability with Sirsi	N	A	30

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12	IRIS	Implement New Workflows Features and Sirsi Products	Item circ note, automate claims returns, user-initiated bookings, inventory procedures incorporating use of PocketCirc, training on Director's Station, etc.	C or CF, depending on feature/product	A	30
13	Website	General Website Management, Updating, and Maintenance, Including Link Checking and Style Refreshing	Involves everyone responsible for content as well as web services office	CF	A	30
14	Access	Ariel 4.1	Installation of new release	CF	A	29
15	Online Resources	Meta Searching	Large project, see: http://www.cdlib.org/inside/projects/metasearch/	CF	A	29
16	Online Resources	RefWorks or EndNote	Possible university site license; working with CAT and OIRT re: acquisitions, planning, support	C, timeline collaborative with OIRT	A	29
17	Website	myRutgers	Update continuously	CF	A	29
18	IRIS	iLink	Phase 1 done; reviewing 2nd phase requests and bugs	CF	A	28

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19	Reference	AAL Software Modifications	Needs one week of Web Services office programmer	CF	A	28
20	Access	Automatic PIN Mailing	On Systems development list	N	A	27
21	IRIS	Coordinate Bibliographic Record Databases	IRIS, RLIN, OCLC differ; recon needs to include media and special collections materials	N	A	27
22	Administrative	NetID for Applications	BookRoom, AAL, etc.	N	A	27
23	Online Resources	Database Review Before Release	Configuration review and option selection process needed	N	A	27
24	Online Resources	License Terms Database	Needed for ILL, digitization, etc.; counsel interested so faculty are not paying for permissions we already have; ERM standard a year off	N	A	27
25	Website	Website Management Applications	Calendaring, automated posting, customization, cross-page management, etc.	N	A	27

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26	Administrative	Payroll: Secure Input	Secure people information Web form for units to send to budget office	N	A	26
27	Other	Repository Web Page Design	Web Services office for AUL/DLS	C	A	26
28	Instruction	Collaborative Web-Based Instructional Materials	Collaboration with Writing Program instructors and Livingston College mission course instructors "Building Community"	N	A	24
29	Online Resources	ezProxy	Complete cut over from old proxy	C	A	21
30	Systems	NetOps	Chang	N	A	20
31	Online Resources	EAD Finding Aids	Refine and improve access with such technical improvements as developing search capabilities; expand number of aids available	CF	B	25
32	Exhibitions	Digital Jazz Greats	Multimedia exhibits based on IJS collections. There are four completed projects and a fifth in progress. Support work is done locally through the Dana Digital Media Lab.	CF	B	23

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33	Instruction	Additional Tutorials	Apart from Searchpath; possible use of EMM (Educators Module Maker) developed for repository	N	B	23
34	Instruction	Additional Searchpath Modules or Tutorials	Whole discipline versions of Searchpath probably too ambitious	N	B	23
35	Access/Training and Learning	Authoring Software	For training modules and help files; possible use of EMM (Educators Module Maker) developed for repository	N	B	23
36	Instruction	Psychology Module	Camden: Continue to develop the online psychology module for use in additional courses required for major	CF	B	22
37	IRIS	Sirsi DataStream	\$25K; see: http://www.sirsi.com/Solutions/Prodserv/Products/datstream.html	N	B	22
38	Website	Google Search for Website	To replace htDig for entire website and to search discrete directories, as AAL FAQs	C	B	21
39	Instruction	Repository of Reusable Learning Objects	Jeris Cassel monitoring Academic ADL Co-Lab, see: http://www.academiccolab.org/ ; prototype instruction repository on SCCWeb; ISC wishes to expand beyond NB	N, to build on NB/SCC effort	B	21

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40	Instruction	Instructional Technology Development Labs	For librarians and staff on all campuses; use for training programs to include authoring tools	N	B	21
41	Access	Data Exchange with UMDNJ and NJIT	For joint degree programs	N	B	21
42	Website	Scholarly Communication Web Page	Committee committed to complete overhaul	N	B	21
43	Administrative	Registration System	Events, workshops, etc.	N	B	20
44	Other	Pod Casting, RSS News Feeds/Blogs, Wikis, etc.	Web-based technologies with potential	N	B	20
45	Administrative	Data Visualization, i.e., Reporting	Searchpath, BookRoom, etc.	CF	B	19
46	Online Resources	Ethnographic Interviews of the Portuguese Community in Newark	Involves research by a Rutgers-Newark faculty member that is a component of the NJDH. Support from both local (Dana Digital Media Lab) and system-wide. In the planning stage.	CF	C	23

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47	Instruction	How to Avoid Plagiarism: An Online Tutorial	Camden: Update	CF	C	22
48	Instruction	Searchpath Authentication	Allows guest entry; Web Services and Systems offices	CF	C	21
49	Online Resources	Research Guides in University Ph.D. and Other Selector Areas	What can we say?	C	C	21
50	Exhibitions	Camden Campus Memorabilia	Possible online display	N	C	20
51	Instruction	eCollege Update	Writing in process; DCE will provide technical support or access	CF	C	20
52	Access	Self-Checkout Machines	Pilot desirable	N	C	19
53	Administrative	Blogs, Bulletin Boards, or Websites	For internal communications and discussions (ex., review of Scopus vs. WOS, and Google Scholar)	N	C	18

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54	Exhibitions	Digital Artist Series	Six-minute digital exhibits of artists who have exhibited at Dana talking about their work, with multimedia enhancements. There are now 10 in this series. These are supported locally through the Dana Digital Media Lab.	CF	C	18
55	Imaging Services	Walk Up Scanning	Multifunctional copiers are available, but copier charging for scans is not; planetary scanners can charge per scan: http://imageaccess.com/dlsg/products_kic2.htm	N	C	18
56	Administrative	BookRoom Enhancements	Includes equipment management/inventory, tech support list (per room/equip), advanced reporting and other features	CF	C	18
57	Exhibitions	Pivotal Right	Foster Center creates; Web Services rebuilds for general access	CF	C	18
58	Website	Dana Arts Website	Umbrella website that pulls together different aspects of Dana arts programs	N	C	17
59	Online Resources	AgNIC	Participation requires development of a web-based database; proposed development by an NB librarian and served via SCC	N	C	16
60	Online Resources	Virtual Collaboratory	Technology support by a NB librarian and served via SCC	N	C	15

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61	Reference	Reference Toolkit	Served by IFLA; NB staff may need to give minor help	N	C	15
62	Access	Group Study Reservation System	Online system requested by ASC, 12/04 minutes	N	C	14
63	Reference	IM, etc.	Some use now	N	C	14
64	Administrative	People/Committee Database	To support committee management	N	C	12