REGINA KOURY

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Camden, NJ 08102   regina.koury@rutgers.edu

EDUCATION

M. Ed.   2012, *Instructional Technology,* IDAHO STATE UNIVERSITY,
Pocatello, ID

MLIS   2008, UNIVERSITY OF PITTSBURGH – Pittsburgh, PA

B.A.   1995, *Foreign Language Teaching,* TOMSK STATE PEDAGOGICAL UNIVERSITY
Tomsk, Russia

PROFESSIONAL EDUCATION

Accepted to 2020 UCLA Library Senior Fellows Program   Due to COVID-19 deferred to Summer 2022
UCLA Library.

Leadership Institute for Academic Librarians   August 2019
Harvard Graduate School of Education

PROFESSIONAL EXPERIENCE

RUTGERS UNIVERSITY – CAMDEN, PAUL ROBESON LIBRARY
CAMDEN, NEW JERSEY

Associate University Librarian, Rutgers University–Camden   September 2020 to present
Director of Paul Robeson Library,   January 2018 to Sept 2020

- Develop a vision for the Paul Robeson Library that—like the university it serves—is innovative and focused on excellence in research and student success.
- Lead the planning and development of strategic resources, facilities, and services to serve the research and informational needs of a diverse population of students and scholars at Rutgers University– Camden.
- Provide system-wide leadership within the Rutgers University Libraries by setting priorities and developing the infrastructure necessary to support a large complex organization in a rapidly changing environment.
- Manage an annual budget of over $2 million, including local and system-wide resources.
- Foster professional growth and accomplishment for library faculty and staff; has direct responsibility for personnel matters including the recruitment, appointment, and evaluation of 8 librarians with faculty status and 6 staff.
- Champion the Rutgers University Libraries system-wide resources and services and the Paul Robeson Library to the chancellor, provost, deans, department chairs, program directors, and faculty of Rutgers University–Camden.

IDAHO STATE UNIVERSITY, ELI M. OBOLER LIBRARY

POCATELLO, IDAHO

Assistant University Librarian, Discovery & Resources Services   July 2015 – January 2018

Participate in and supervise the work of 11 FTE in D&RS (Discovery & Resource Services) department, including cataloging, discovery services, electronic resources, government documents, serials, and include:

- Receiving and cataloging materials in all formats—whether purchased, free (gifts), or received via state, federal or international government document depository programs— in support of the library.

- Providing access to and maintaining information about all electronic resources (e-journals, e-books, and databases), as well as print journals and other materials received on standing orders.

- Ensuring access to electronic resources using EBSCO suite of products, including EDS, link resolver, Full Text Finder.

- Utilizing LOCKSS preservation system for perpetual access to selected publisher's subscribed journals.

- Administering and coordinating all activities related to the Voyager Integrated Library System.

- Providing off campus access and user authentication for licensed electronic resources for ISU patrons using EZproxy system.

- Providing authority control and managing monthly loads of Government Document materials for the Libraries' catalog.

- Compiling and reporting collection statistics to be provided to major library organizations.

Evaluate staff and faculty performance, annually and throughout the year in one-on-one meetings. Conduct weekly department meetings. Lead the planning process and implement policies and procedures within the department. Coordinate all aspects of the workflow within department and serve as a bridge between D&RS and other library departments.

As a member of the Library's Administrative Council, and Executive Committee assist in the administration, budgeting, strategic planning and other Library wide management tasks.

 Serve as bibliographer for Sociology, Social Work & Criminal Justice and Communication, Media, and Persuasion departments. Perform collection development and evaluation activities to designated academic departments.

Participate in professional activities, including membership on library, university and national committees, and attendance at professional meetings. Engage in research and scholarly activity

as required for tenure-track faculty. Provide minimum of 15 hours per calendar year of library instruction.

Head of Collection Management   August 2012 - to July 2015

Participated in and supervised the work of 11.5 FTE and 0.5 temporary employee's in Collection Management department, including acquisitions (through Jan 2015), serials, cataloging, electronic resources, discovery services, government documents, in house binding/repairs of library materials and mail room operations. These operations included:

- Managing, with Collection Development authorization, the annual expenditure of an acquisitions budget of more than $2 million dollars and the related financial records.
- Ordering, receiving and cataloging materials in all formats—whether purchased, free (gifts), or received via state, federal or international government document depository programs—in support of the library.
- Working, in conjunction with the Collection Development department, on license/terms of use review and coordination.
- Providing access to and maintaining information about all electronic resources (e-journals, e-books, and databases), as well as print journals and other materials received on standing orders.
- Ensuring access to electronic resources using Primo, Primo Central Index, SFX linkresolver and Journal List from Ex Libris and from 2014: EBSCO suite of products, including Discovery Service, link resolver, Full Text Finder.
- Working, in conjunction with Systems department, to utilize LOCKSS preservation system for perpetual access to selected publisher's subscribed journals.
- Working, in conjunction with Systems department, to provide off campus access and user authentication for licensed electronic resources for ISU patrons using EZproxy system.
- Administering and coordinating all activities related to the Voyager ILS.
- Providing authority control and managing monthly loads of Government Document materials for the Libraries' catalog.
- Compiling and reporting collection statistics to be provided to major library organizations.

Evaluated staff and faculty performance, annually and throughout the year in one-on-one meetings. Conducted weekly department meetings. Led the planning process and implemented policies and procedures within the department. Coordinated all aspects of the workflow within collection management department and served as a bridge between collection management and other library departments.

As a member of the Library's Administrative Council, and Executive Committee participated in planning and goal setting for the Library, recommend and implement policies, and collaborated to strengthen, enhance, and facilitate library services.

Served as bibliographer for Sociology, Social Work & Criminal Justice and Communication, Media, and Persuasion departments. Performed collection development and evaluation activities to designated academic departments.

Participated in professional activities, including membership on library, university and national committees, and attendance at professional meetings. Engaged in research and scholarly activity as required for tenure-track faculty. Provided minimum of 15 hours per calendar year of library instruction and served 2 hours a week on the reference desk, helping with search strategies, and the use of information resources.

Electronic Resources Librarian   September 2008 – August 2012

Troubleshot electronic resources problems arising from subscription, licensing, or access-related technical issues. Participated in all aspects of collection management services operations, including ordering, cataloging, and maintenance for collection material in electronic format. Reviewed and negotiated license agreements for library's electronic resources. Performed copy and original cataloging as needed. Served as a bibliographer for Mass Communication, Sociology, Social Work and Criminal Justice, including performing collection development and evaluation activities, to those designated academic departments. Provided individual, classroom, and group instruction in library services and procedures, search strategies, and the use of information resources. Served 6 hours a week on the reference desk. Supervised .05 FTE. Participated in professional activities, including membership on library and university committees and task forces, membership in professional groups, and attendance at professional meetings. Engaged in research and scholarly activity, as required for tenure-track faculty.

UNIVERSITY OF SOUTHERN CALIFORNIA (USC), LOS *Angeles, California*

Electronic Resources Assistant   September 2006 - September 2008

Troubleshot electronic journal problems arising from subscription, licensing, or access-related technical issues and worked closely with serials subscription vendors and publishers, library faculty, staff and students. Performed copy cataloging for electronic resources as needed.

Library Supervisor: Public Services and ILL Lending   September 2003 - August 2006

Supervised 1 FTE and approximately100 student assistant's hours per week. Oversaw ILL lending operations and managed daily public services operations of the department including scheduling and paging and providing any required auxiliary services.

Library Assistant: Serials, ILL Lending and Borrowing   August 2002 – August 2003

Managed maintenance of 2,500 current journals and microforms and supervised student assistants at the public ILL desk.

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PUBLICATIONS

Refereed articles:

Semenza, J. L., Harden, T., and Koury, R. (2021). Survey on onboarding practices in Carnegie research institutions. *Library Management*, 42 (1/2), 109-118.

Shropshire, S., Semenza, J. and Koury, R. (2020). Knowledge management in practice in academic libraries. *IFLA Journal*, 46 (1), 25-33.

Koury, R., Semenza, J., and Shropshire, S. (2019). A Survey of Diversity and Inclusiveness Initiatives at Carnegie Doctoral Research Institutions Libraries. *Library Management*. 40 (1/2), 23-33.

Jardine, S., Shropshire, S. and Koury, R. (2018). Credit-Bearing Information Literacy Courses in Academic Libraries: Comparing Peers. *College & Research Libraries*. 79 (6), 768.

Semenza, J., Koury, R., and Shropshire, S. (2017). Diversity at Work in Academic Libraries 2010-2015: an Annotated Bibliography. *Collection Building, 36 (3)*, 89-95.

Koury, R. (2015). Tracking Vendor Response to Library Concerns: The Case of an SFX Installation at Idaho State University. *The Serials Librarian,* 69(2), 142-154.

Koury, R., and Jardine, S. (2013). Library Instruction in a Cloud: Perspectives from the Trenches. *OCLC Systems & Services: International Digital Library Perspectives*, *29(3),* 161-169.

Semenza, J., Koury, R., and Gray, C. (2013). The Zombie Library: Books Reanimated via QR Codes. *Collection Building*, *32(2)*, 46-50.

Koury, R., Downing, B., and Semenza, J. (2012). GIS: an Annotated Guide to Selected Resources. *Collection Building*, *31(3),* 98 – 102.

Hartnett, E., and Koury, R. (2012). Using Google Apps through the Electronic Resource Life Cycle. *Collection Management, 37(1*), 47-54.

Koury, R., Francis, M., Gray, C., Jardine, S., Guo, R. (2010). Staying on Top of Your Game and Scoring Big with Adobe Presenter Multimedia Tutorials. *Journal of Library & Information Services in Distance Learning*, *4(4*), 208-218.

Book chapters in edited books and reports in non- refereed, edited journals, reviews:

Koury, R (Spring 2018). Working with EBSCO Discovery Service. In Stachokas, G (Ed.), *Reengineering the Library: Issues in Electronic Resources Management,* ALA Publishing.

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Koury, R., & Brammer, C. (2017). Managing Content in EBSCO Discovery Service: Action Guide for Surviving and Thriving. *The Serials Librarian*, *72*(1-4), 83-86.

Shropshire, S., Semenza, J., Brammer, C., and Koury, R. (2016). Showcasing Faculty Research Through the Creative and Scholarly Work Celebration at Idaho State University. *Idaho Librarian*, 1.

Shropshire, S., Semenza, J. and Koury, R. (2016). Managing Change in Turbulent Times and Building the Way for Future Success. In (Bultrini, McCallum, Newman, Sempéré, Eds.) *Knowledge Management in Libraries and Organizations: Theory, Techniques and Case Studies,* 201-213.

Koury, R. (2014) "Review of "Catalogue 2.0: The Future of the Library Catalogue," edited by Sally Chambers" in *Collection Management, 39(1*), 46-47

Koury, R. (2012). Coping with Economic Issues and Paradigm Shift in Collections. In R.Weir (Ed.), *Managing Electronic Resources: A LITA Guide*, Neal-Schuman, 17-36.

Koury, R. (2011). $40 A Day or Attending Library Conferences on the Cheap. In C. Smallwood (Ed.), *The Frugal Librarian: Thriving in Tough Economic Times.* Chicago: American Library Association (ALA), 253-258.

Weir, R., Timms, G., Smith, K., Koury, R., Pan, D. (2010). Innovative Practices in Electronic Resources and Acquisition Management. *Charleston Conference Proceedings 2010.*

Koury, R. (2010). And they were there: Report from the 2009 Charleston Conference. Interactive Online Reference. *Against the Grain,* 22(4), 67.

Koury, R. (2010). And they were there: Report from the 2009 Charleston Conference. Collegiality: On your mark, ready, change? Giving the People What They Want: User- Driven Acquisition of Journal Articles. *Against the Grain, 22*(3), 59, 63.

Weir, R., Timms, G., Koury, R., Stachokas, G. (2010). Ebrarians: Meeting the Challenges of E-resources Head on! New Professionals Discuss the Management of Electronic Resources. *Charleston Conference Proceedings 2009.*

Koury, R. (2009) Serials Spoken Here: Report from the 2009 Electronic Resources & Libraries Conference. E-resource Statistics: What to do When You Have No Money. Embedding Librarianship in Content Management Systems: Examples with Sakai. "Just in Time" in Difficult Times: Lessons for Librarians. *Serials Review*, 35(3), 177-178, 180.

Koury, R. (2009). An interview with James Teliha, Associate University Librarian for Public
Services at ISU. *Idaho Librarian,* 59 (1), 3

PRESENTATIONS

Koury, R. (2016). *Budgeting on Scarcity.* Panel presentation sponsored by LITA HoLT (Heads
of Library Technology) Interest Group, ALA Annual Conference, Orlando, FL.

Koury, R. (2016). *Configuring EBSCO Discovery Service for Optimization of Holdings*. Panel
Presentation at the Holdings Information Committee of the ALCTS Continuing
Resources Section forum, ALA Annual Conference, Orlando, FL.

Koury, R., Brammer, C. (2016). *Managing Content in EBSCO Discovery Service: Action guide
for Surviving and Thriving.* Concurrent Session Presented at the NASIG (North American
Serials Interest Group) Annual Conference, Albuquerque, NM.

Koury, R. (2015). *Knowledge Management: An Effective Tool to Manage Change in Libraries.*
Concurrent Session at the Idaho Library Association (ILA) Annual Conference. Boise,
ID.

Koury, R., Shropshire, S. and Semenza, J. (2014). *Managing Change in Turbulent Times
and Building the Way for Future Success*. Paper presentation at the Satellite Meeting of
IFLA World Library and Information Congress: 80th IFLA General Conference and
Assembly, Lyon, France.

Koury, R. (2014). *Are We Still Doing This? Streamlining Workflows in Collection Management.*
Concurrent session at the ALCTS Technical Services Workflows Efficiencies Interest
Group at ALA Annual Conference, Las Vegas, NV.

Menon, A., & Koury, R. (2013). *Digital Crowd Funding: Kick-Start Your Next Project.*
Concurrent session at the Internet Librarian Conference, Monterey, CA.

Semenza, J., Koury, R., and Gray, C. (2013). *Engaging the Academic Community: Zombie
Library Collections.* Concurrent session at the Internet Librarian Conference, Monterey,
CA

Koury, R., and Menon, A. (2012). *Assistive Technology and Gesture-based
Computing: Enhancing Patron's Experience*. Concurrent session at the Internet Librarian
Conference, Monterey, CA.

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Koury, R. (2012). *Perpetual Access to Continuing Resource Collections: We are not Quite There Yet.* Concurrent session at the ALCTS Continuing Resources Section, College & Research Libraries Interest Group meeting at ALA Annual Conference, Anaheim, CA.

Koury, R., Sebold, C., and Warnke, J. (2012). *Implementing SFX and Primo in One Shot as a Total Care Customer.* Concurrent session at the ELUNA 2012, Salt Lake City, UT.

Menon, A., & Koury, R. (2011). *Gesture Based Computing… Are we there yet?* Concurrent session at the Internet Librarian Conference, Monterey, CA.

Weir, R., Timms, G., Smith, K., Koury, R., Pan, D. (2010). *Innovative Practices in Electronic Resources and Acquisition Management.* Preconference at the 30th Annual Charleston Conference: Issues in Book and Serial Acquisition Conference, Charleston, SC.

Semenza, J., Sebold, C., Koury, R., Smith, A. (2010). *Advice from the Trenches: Negotiating License Agreements.* Concurrent session at the Utah Library Association Annual Conference, St. George, UT.

Weir, R., Timms, G., Koury, R., Stachokas, G. (2009). *Ebrarians: Meeting the Challenges of E-resources Head on! New Professionals Discuss the Management of Electronic Resources.* Preconference and concurrent session at the 29th Annual Charleston Conference: Issues in Book and Serial Acquisition Conference, Charleston, SC.

Koury, R., Francis, M., Gray, C., Jardine, S., Guo, R. (2009). *Ubiquitous Library E- learning: Implementing Library Tutorials with Adobe Presenter*. Poster presentation at the Library and Information Technology Association National Forum (LITA), Salt Lake City, UT.

Koury, R. (2009). *Riding the Rapids and rolling with confidence: promoting A to Z list using tutorials and poster sessions.* Poster presentation at the NASIG (North American Serials Interest Group) Annual Conference, Asheville, NC.

Koury, R. (2009). *Troubleshooting E-Resources with a Crystal Ball: What Works and What Doesn't.* Concurrent session at the ALCTS Electronic Resources Interest Group at the ALA (American Library Association) Mid-Winter Conference, Denver, CO.

AWARDS, SCHOLARSHIPS AND TRAVEL GRANTS

ISU Faculty Humanities and Social Sciences Travel Grant   2010

ISU Cares Spot Award   May 2010

Library Services and Technology Act (LSTA) Idaho, Professional development grant	2009
Electronic Resources & Libraries Conference, Los Angeles, CA: travel scholarship	2009
Los Angeles Chapter of the American Society for Information Science and Technology, (LACASSIS) Scholarship, *2nd runner up*	2007
Certificate of Supervision, USC	2004

ACADEMIC SERVICE

National:

BTAA (Big Ten Academic Alliance) Libraries DEI peer group	2021-
ALCTS (Association for Library Collections & Technical Services) CRS Education, Research and Publications Coordinating Committee	2017-2019
Ulrich's Serials Librarianship Award Jury	2017-2018
Ingram Coutts Award for Innovation in Electronic Res Management Committee	2017-2018
Continuing Education Committee	2015-2017
Library Leadership and Management Association (LLAMA):	
Financial Advancement Committee	2014-2016
LITA (Library and Information Technology Association):	
LITA/ExLibris Student Writing Award Committee, Co-Chair, Chair, Past-Chairperson.	2011-2015
LITA National 2012 Forum Planning Committee	2011-2012
LITA / LSSI and LITA/OCLC Minority Scholarship Committees Chair - 2010, Co-Chair - 2011	2008-2011
Association of College and Research Libraries:	
Liaisons Grants Committee	2012-2014
Committee on the Status of Academic Librarians	2011-2013

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Professional Development Coordinating Committee: ACRL/Harvard Leadership Institute scholarship Committee, ACRL e-learning Scholarship Committee and ACRL Virtual Institute Committee	2009-2011

Emerging Technologies in Reference Section of RUSA (Reference & User Services Association):

MARS/RUSA LS&S (Local Systems & Services) Committee	2008-2012

ALA New Members Round Table (NMRT)

Membership Relations Committee	2007-2008

Regional:

Idaho Library Association Annual Meeting Planning Committee: Registration	2015-2016
Idaho Library Association Regional (V & VI) Spring Conference Planning Committee: Vendor relations	2009-2011

UNIVERSITY SERVICE (RUTGERS UNIVERSITY-CAMDEN)

Rutgers-Camden Chancellor's Cabinet	2018 - present
Rutgers-Camden JED Advisory Board Committee (Review practices with suicide prevention, promotion of mental health and wellness, and substance abuse throughout campus, and create action plans to improve them.)	September 2019 – present
Rutgers – Camden Administrative Council	2018 to present
Rutgers – Camden Disability Advisory Council	2020 to present
Rutgers-Camden Physical Campus Accessibility & Facilities Subcommittee	2020 to present
Rutgers – Camden DEI Strategic Planning: Inclusive Scholarship and Teaching + Sustainable Community Engagement Committee	May-June 2020
Rutgers-Camden, DEI task force committee	November 2018
Rutgers University Libraries DEI committee - chair	Oct 2020-July 2021
Rutgers University Libraries Cabinet	2018 to present

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UNIVERSITY SERVICE (IDAHO STATE UNIVERSITY)

University Faculty Senate	2015-2017
University Diversity Council	2014-2016
University Library Committee	2012-2015
Library PTPRC: Promotion, Tenure and Performance Review Committee	2009, 2011, 2012 2013
Bookstore Committee	2009 - 2010