Annual Report
Research and Instructional Services
2009/2010

Submitted by
Mary K. Fetzer, Interim Associate University Librarian for Research and Instructional Services
Rutgers University Libraries
My term as Interim Associate University Librarian for Research and Instructional Services (AUL-RIS) began on September 13, 2009, following the departure of Valeda Dent who served in the AUL-RIS position since 2007. It was not a position to which I aspired; however, at the request of several of the New Brunswick Libraries Faculty members and then the University Librarian/VP for Information Services, I agreed to accept it on an interim basis. Mine has been an attempt to be as available as possible to both faculty and staff, to have an open door, and to resolve the many issues that arise in a fair and equitable manner while trying to maintain responsible stewardship of our dwindling resources and keeping our Libraries’ primary constituents at the forefront. This report will attempt to synthesize the activities of librarians, staff, and the various committees, task forces and working groups that analyze and execute much of the work of Research and Instructional Services. My additional activities as Government Resources Librarian are reflected in a separate annual report.

**Collection Development and Management**

While system-wide responsibility for CDM is the purview of the AUL for CDM and the Library Resources Council that reports to that AUL, a great deal of the related work occurs within the New Brunswick Libraries Collection Development Group which monitors and responds to developments in collections such as budget priorities, major contract renewals, and database changes and then serves as a conduit to communicate with LRC and the AUL-CDM. Karen Hartman was selected to assume the role of Chair of LRC, taking over from where I left off in September, and Ryan Womack chaired the New Brunswick Collections Group. Much of the work this year was driven by continuing and further impending budget reductions. While a fuller assessment of the year’s goals and activities is available in the separate NBCG annual report, highlights of NBCG and related Access Services collection maintenance activities include:

- The books approval plan morphed from the former YBP to Coutts, with substantial training in Coutt’s OASIS system and further tweaking of profiles and non-subject parameters in anticipation of the dwindling resources available in the Van Waggoner fund. An Approval Fund Task Force was established in June to come up with additional recommendations for restricting approval spending to roughly $300,000 per year, a rate at which we could maintain approval funding into FY2013.
- Selectors were brought into the extensive discussions involving renegotiation of the Science Direct and Wiley-Blackwell packages, and all selectors spent
considerable time reassessing their individual area responsibilities. Science selectors alone engaged in a print cancellation project for over 500 titles.

- Collection consolidations, aimed at better utilizing existing library spaces, occupied a large portion of our time. Several projects merit special attention.
  - The move of Media from the Kilmer Library to Douglass Library was accomplished December 2009 – January 2010. Numerous hurdles were overcome to facilitate an opening of the merged Media and Music Media collections into newly renovated space to begin the spring 2010 semester. I met with George Stauffer (Dean, MGSA), the Music Library Committee and others numerous times in the fall.
  - In anticipation of an eventual merger of some of the science branch libraries and an acknowledgment of the increasing use of science materials remotely, The AUL for CDM constituted a Collection Analysis Task Force which is assessing the possibilities and space issues involved in consolidating libraries such as Physics, Chemistry, and possibly Math. As AUL-RIS, I arranged a meeting of several of us at the new Science Library at Princeton to discuss service aspects of any potential move.

- The Liaison Relationship Working Group chaired by Connie Wu operated within the NBCG and developed lists that identify at least one selector for 1) every call number range, 2) every NB Center/Institute, and 3) every undergraduate major, graduate program and programs that are relevant to library instruction and outreach in New Brunswick in order to assure appropriate representation for all of these bodies.

- Circulation or delivery of selected materials within some libraries is being re-evaluated. In the Music Library, an agreement was reached with Music Department faculty on the circulation of music CDs and DVDs for undergraduates; at the Art Library, negotiations began with constituents on the possible circulation of art books. I met with librarians Oswell, Harrington and Consoli on the issues involved. Within Media, work has begun on obtaining streaming media collections.

- Tom Izbicki has been liaising with the director of the New Brunswick Theological Seminary (Sage) Library regarding shared collections and services and has worked with faculty of the Mason Gross School regarding a new program in Dance Education.
Services and Service Enhancements for Users

In the fall, I initiated a letter to all new faculty introducing each new member to his or her specific library liaison to assist each with instruction, service, and resource needs. I invited Bob Sewell, AUL-CDM, to join me in this endeavor and to be a co-signer.

- In consultation with the User Services Council and the Library Resources Council, I charged a Mobile Devices Task Force to “examine and report on the implications of mobile devices on the Libraries existing and emerging services, on current and future collections, and on the website.” The Task Force limited its recommendations to handheld mobile devices with a web browser and reported its recommendations in June 2010. The task force, co-chaired by Katie Anderson and Gene Springs, recommended a multi-phase approach, with the initial phase being to provide “the minimum core content for Reference (mobile friendly site with hours, phone #, contact), Building/Hours (mobile friendly hours, directions), User Services (mobile friendly IRIS) and Databases (links to currently available mobile databases). The report was scheduled for discussion at the July USC meeting and at the LRC meeting. Action to implement the report will require:
  
  o Working with the University to establish creation of a University mobile site
  
  o Working with OIT to establish a mobile friendly login page for logging into RU wireless
  
  o Determining which applications are to be created, exploring licensing issues with available platforms and assigning programmers
  
  o Incorporating assessment into the operation
  
  o Soliciting volunteers and keeping a record of who will be testing which device

- PC Reservation was implemented in January at the Library of Science and Medicine and last summer at Kilmer Library making this the last of our major libraries in New Brunswick to utilize the software. Use of PC Reservation has substantially improved the ambiance of our reference and study spaces for our own students while, at the same time, providing external users access to our computers.

- Within the University, I met with RUSA student leaders in the fall to respond to questions and suggestions prior to their conducting a student survey. Extended
hours were a centerpiece of their concerns, and as a result of student dialog, President McCormick allocated an additional $41,000 to enable us to extend hours at the Libraries. I attended the RUSA Open Forum on behalf of the Libraries. I was also interviewed by a Targum reporter on an extended hours library piece that appeared on October 20, 2009; another Targum piece, contributed to by Marianne Gaunt, Harry Glazer and others appeared on February 17, 2010.

- In direct response to the Ethnographic Study conducted during the previous year:
  - User Services Council reviewed the Study’s comments on federal search and vendor issues, citation managers, instruction and AAL services and wrote reports on each.
  - DIG (Digital Interface Group) furthered the work on vendor and federated searches by implementing a “Get it @ R” image to replace the “Search for Article” image; implemented direct one-click access to full-text articles within databases; and revised a more user-friendly article searcher screen.
  - IPAC revised the IRIS Quick Search page and reviewed other IRIS-related comments and reported to the Ethnographic Survey Team.

- Outlined USC’s role in the web design process and, in the spring, a Web Board was proposed under the leadership of Judy Gardner and Tibor Purger and was approved by the USC. Its composition is currently being determined.

- During spring 2010, members of the USC took appropriate Public Service Policy Memos and made revisions to them, bringing many of them up to date. The PSPMs, which USC recommends be renamed, simply, Library Policies, were then referred to the UL/VP to decide upon any further action required.

- USC also discussed use of a Faculty Bookmark designed by Harry Glazer and others in lieu of the out-of-date Guide to Faculty Services; and created draft guidelines on the use of illustrations of works of art in RUetds. It also:
  - Approved a network lending pilot for the Art Library
  - Approved a newly designed brochure, done by E. Stec, on “Services for Persons with Disabilities; and recommended discontinuation of print “A Guide for Visitors,” and “A Guide for Students.”
  - Approved a draft Emerging Scholars form to meet the needs of serious under-18 non-Rutgers students.
 Formed an Instructional Video Working Group, accepted the Group’s report and formed a Streaming Instructional Video Maintenance Group and a Reserve Group.

Examined the use of online tutorials with P. Kerr and held discussions of the new online tutorial RIOT with her and J. Cassel.

Charged a new working group “Cool Library Spaces,” chaired by Anne Butman, which will work with student focus groups in fall 2010.

- A local experiment between the Music Library and Alexander was conducted during summer 2009 using V-See technology as an interface between the interim music librarian and his office at Alexander. Since that time, Rich Sandler and members of the PC Working Group have been exploring alternatives to VSee software such as Adobe Connect since it does not require a download on the users’ end. This spring semester, some 20+ requesting librarians were outfitted with webcams for their pcs.

- In a somewhat unusual move and after extensive deliberation, we made the decision to cease providing a service. Jane Sloan, Rich Sandler and I met numerous times and, with the support of M. Gaunt, came to the conclusion that it was time to cease offering the support services provided by Presentation Services. Not only was the service outside the scope of our primary mission, but also some units of the University were moving to alternative means for utilization of media. We attempted to negotiate with others within the University whom we felt might have a more direct interest, but there were no takers and after appropriate notification to prior users, we terminated Presentation Services the end of the fiscal year and will be disposing of most of the equipment in an appropriate manner.

- During Spring 2010, 20 librarians (13 from NBL, including intern Caroline Caviness) were volunteer participants in our Meebo chat reference service. At least 3 more NBL librarians will be joining (or re-joining) the team in FY2011.

- For our Ask-a-Librarian email reference service, 23 librarians (17 from NBL) formed the Spring 2010 team. At least one NBL member will be re-joining for FY2011 following a sabbatical.

<table>
<thead>
<tr>
<th>Year</th>
<th>Meebo chat reference queries</th>
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<tr>
<td>2009/10</td>
<td>8524</td>
</tr>
<tr>
<td>2008/09</td>
<td>7025</td>
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Therefore, RUL-RIS experienced 1499 additional Meebo questions this year, while we saw 222 fewer Ask a Librarian email questions.

- Our Library Advisory Committee for Services to Persons with Disabilities redesigned and updated its brochure and started a blog on a Sakai site to keep each other informed of related issues. A training program for the Kurzweil 3000 software/hardware was conducted in New Brunswick, Camden and Newark; the presentations are publicly available on the Committee’s web page; see http://www.libraries.rutgers.edu/rul/lib_servs/disabil.shtml

- This year the New Brunswick Information Services Group, under the leadership of Tom Glynn, has begun meeting more frequently. Among its major discussions:
  
  o The future of reference in New Brunswick. The NBISG annual report shows a small increase (1.5%) for in-person reference questions, but the statistics need to be broken down further by libraries since some libraries report, anecdotally, that the need for traditional desk reference continues to decrease significantly. Quality of reference offered (whether staffed by librarians or RAs, hours of coverage, may also enter into the mix. On the other hand, NBL statistics show an increase in off-desk transactions in almost all categories according to the report. I have suggested a more integrated approach to training RAs, and an experiment will be tried in the fall for joint training of Alexander and Douglass RAs.

  o In New Brunswick, we received a total of 25,583 traditional reference desk questions (reference and directional) for 2009/10 (compared to 27,180 in 2008/09), a decrease of 5.9%. At the same time, librarians received 861 in-person queries (+23.7% from previous year), 355 phone inquiries (43.1% increase), and 2269 e-mail inquiries (up 22.7%) as off-desk reference questions. They also dealt with an additional 556 directional questions that arrived via off-desk but in-person, phone, and email questions. See charts following, supplied by Tom Glynn, chair of NBISG, for more detailed breakdowns.

  o The need for chat reference software that allows more than one librarian to respond to questions at the same time. Despite the current limitations of Meebo, librarians are being encouraged to personally experience and
contribute to this popular service. Some have already begun to embed a chat window into their LibGuides.

**New Brunswick Libraries, Reference Desk Service Requests**

<table>
<thead>
<tr>
<th></th>
<th>Reference</th>
<th></th>
<th>Directional</th>
<th></th>
<th></th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>In-Person</td>
<td>Phone</td>
<td>In-Person</td>
<td>Phone</td>
<td></td>
<td></td>
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<tr>
<td>FY2009</td>
<td>11610</td>
<td>2542</td>
<td>11388</td>
<td>1640</td>
<td>27180</td>
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<tr>
<td>% of Total</td>
<td>42.7%</td>
<td>9.4%</td>
<td>41.9%</td>
<td>6.0%</td>
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<td></td>
</tr>
<tr>
<td>FY2010</td>
<td>11789</td>
<td>2490</td>
<td>9916</td>
<td>1388</td>
<td>25583</td>
<td></td>
</tr>
<tr>
<td>% of Total</td>
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<td>9.7%</td>
<td>38.8%</td>
<td>5.4%</td>
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</tr>
<tr>
<td>% Change of Count</td>
<td>1.5%</td>
<td>-2.0%</td>
<td>-12.9%</td>
<td>-15.4%</td>
<td>-5.9%</td>
<td></td>
</tr>
</tbody>
</table>

**New Brunswick Libraries, Off-Desk Service Requests**

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<thead>
<tr>
<th></th>
<th>Reference</th>
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<th>AAL &amp; Meebo</th>
<th>Total</th>
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<td>E-mail</td>
<td>In-Person</td>
<td>Phone</td>
<td></td>
</tr>
<tr>
<td>FY2009</td>
<td>696</td>
<td>248</td>
<td>1849</td>
<td>218</td>
<td>71</td>
<td>3519</td>
</tr>
<tr>
<td>% of Total</td>
<td>10.3%</td>
<td>3.7%</td>
<td>27.4%</td>
<td>3.2%</td>
<td>1.1%</td>
<td>52.2%</td>
</tr>
<tr>
<td>FY2010</td>
<td>861</td>
<td>355</td>
<td>2269</td>
<td>336</td>
<td>147</td>
<td>3396</td>
</tr>
<tr>
<td>% of Total</td>
<td>11.6%</td>
<td>4.8%</td>
<td>30.5%</td>
<td>4.5%</td>
<td>2.0%</td>
<td>45.7%</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>% Change of Count</td>
<td>23.7%</td>
<td>43.1%</td>
<td>22.7%</td>
<td>54.1%</td>
<td>-47.5%</td>
<td>-3.5%</td>
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</table>

**Support for Instruction**

- An exciting development during Spring 2010, following a charge from the AUL-RIS, was the unanimous acceptance by the NBLF to adopt the LibGuides Task Force Report’s recommendations to incorporate LibGuides as an eventual substitute for our Subject Research Guides. By June 2010, a LibGuides subscription had been entered and librarians began receiving training and moving their guides to the new platform which now enables them to make changes directly to their own guides. A special thanks to Gene Springs (chair), Katie

- New guides are continually being developed, e.g. one for citation managers by Laura Mullen. Tom Izbicki, along with Corey Brennan and Bill Fortenbaugh, developed a Classics portal.

Within the NBISG:

**New Brunswick Libraries, Instruction**

<table>
<thead>
<tr>
<th></th>
<th>FY2009</th>
<th></th>
<th>FY2010</th>
<th></th>
<th>Change</th>
<th></th>
</tr>
</thead>
</table>
|            | Count  | % of Total | Count  | % of Total | % Change of Count |%
| RU Undergrad |         |         | RU All Others |         |         | Non-RU |         | Total |         |         |         |         |
| Classes     | 391    | 80.8%   | 525    | 85.9%   | 134    | 34.3%   |
| Students    | 8366   | 79.6%   | 10221  | 78.4%   | 1855   | 22.2%   |
| Classes     | 70     | 14.5%   | 68     | 11.1%   | -2     | -2.9%   |
| Students    | 1605   | 15.3%   | 1671   | 12.8%   | 66     | 4.1%    |
| Classes     | 23     | 4.8%    | 18     | 2.9%    | -5     | -21.7%  |
| Students    | 534    | 5.1%    | 1146   | 8.8%    | 612    | 114.6%  |
| Classes     | 484    | —       | 611    | —       | 127    | 26.2%   |
| Students    | 10505  | —       | 13038  | —       | 2533   | 24.1%   |

Were the number of sessions to be charted above, the numbers shown would be substantially more, since students often attended two or three times per course and it would be a truer reflection of librarian workload.

- A task force was charged to report on possible changes and improvements in the instructional program generally and with the Writing Program in particular. Following a literature review on best practices for teaching Writing Program courses and on the use of technology in instruction, a wide-ranging discussion was held. One important outcome was a vote by NBISG to leave the number of sessions offered to the discretion of the librarian teaching the class and that he/she has the option of offering only one session. There were significantly more Writing Program classes in 2009/2010 compared to 2008/09 (195 versus 118), but a relatively smaller increase in the number of sessions (321 versus 275), since most of the 201 classes came twice rather than three times in 2009/10. A discussion on how best to instruct the 201 classes effectively in only one eighty-minute class period is pending in the fall.

- Both the AUL-RIS and the chair of NBISG encouraged broader participation of librarians in undergraduate instruction, especially for the
Writing Program. All four new librarians participated this year and we saw a total of twelve librarians teaching Writing Program classes versus nine in the previous year; however, a relatively small number of librarians continue to teach a high proportion of these classes.

- Development of instructional videos is increasing, particularly in support of online distance education. Mei Ling Lo and Jill Nathanson have developed several short videos (available on YouTube; www.youtube.com/LSMlibrarian), and they have recently, with support from Dr. Richard Novak, Associate VP for Continuous Education and Distance Learning, developed a video for the Libraries’ course shell on eCollege. I recently met with the three of them in support of their initiatives. They hope to be able to have other librarians embed the videos into their projects (some have already) and to get faculty to add a unit for “Librarian” in their online course. Kayo Denda has embedded existing Video Introductions from the Deans (Davidson and Balliet) into her Knowledge and Power: Issues in Women’s Leadership research guide. Also, Ryan Womack maintains a Data Snapshots series of brief video presentations to data resources, as well as a RutgersData blog (http://rutgersdata.wordpress.com/) that incorporates RSS feeds and chat reference features and posts comments on everything “data,” from a survey of recent JD graduates to the 2003 New York Community Health Care Survey to a UN survey on crime trends.

- After our initial meeting with Tom Vosseler of SAS, Jane Sloan and Jim Niessen, along with tech support from Joe Abraham and Andrew Ruggierio and others, helped implement delivery of the Visual History Archives from the University of Southern California’s Shoah Foundation Archive of nearly 52,000 video testimonies of Jewish and other survivors of the Holocaust for the Rutgers Libraries website. While the database is hosted by SAS, Jim wrote the database description and the librarians are responsible for determining which video testimonials are swapped in and out of the local cache.

**Outreach and Statewide Collaboration**

- Outreach to our international students and users is being extended by contribution of various librarians to the multilingual Welcome link on the RUL home page. Explanation of our basic services now extends to eight languages besides English. Korean was added this year.
Two of our librarians were involved with Middle States accreditation: Jeris Cassel for the Ed.M. program in School Counseling in the Graduate School of Education, and Karen Hartman for the School of Social Work.

Laura Mullen and Myoung Wilson hosted SCI interns, and Tao Yang and Connie Wu are members of Rutgers’ Confucius Institute.

Eileen Stec has been involved in an early intervention and college prep program with the New Brunswick School District and Johnson and Johnson.

Tom Izbicki serves as the non-scientist member of Rutgers Institutional Review Board, and Melissa Gasparotto and Sara Harrington received Human Subjects Certification from the IRB.

Librarians Myoung Wilson and Kayo Denda, supported by a University Research Grant, have worked with the Dean of International Programs to develop a dialogue to strengthen the Libraries’ engagement in the Study Abroad Program.

Three librarians serve as webmasters for organizations outside of Rutgers: Melissa Gasparotto for SALAM (Seminar on Latin American Materials); Tom Izbicki for the American Cusanus Society; and Stephanie Bartz for the South River Historical and Preservation Society, Inc.

Several faculty librarians serve on statewide advisory boards or are the RUL representative to special groups. These include Kayo Denda on the New Jersey Historical Commission; Martin Kesselman on AgNIC; Ryan Womak on the New Jersey State Data Center; and to the ICPSR (Inter-University Consortium for Political and Social Research) Advisory Committee.

**Personnel**

RIS began 2009/10 with 7 vacancies in New Brunswick (2 librarian/5 staff) already slated for give back to the University. While we benefitted from salary savings of $161,050 from these lines during 2009/10, thereby allowing us to make some much needed purchases of equipment, it is important to note that as of July 1, 2010, these 7 lines were necessarily turned back to Administration. These included the Pharmacy Librarian and LSM Instruction Librarian, and staff in Media, Access Services, and Chang. Some of these lines had been left open as far back as November 2007 with the intent of give back. We also began 2009/10 with one librarian opening (Music/Performing Arts) and 3 staff positions. By the end of FY 2009/10, further budget
cuts would force us to forego filling 2 more staff lines (the Alexander Administrative Assistant line and a line in Imaging Services), and plan a departure for Inter-Library Services. Newark had vacancies in a Librarian V line and a Technical Coordinator A-V line, with Robeson having an LAII vacancy as of September 28, 2009.

Within the NBL Faculty:

- Only one new librarian hire took place: We were fortunate to attract Michelle Oswell as our new Music/Performing Arts Librarian effective January 11, 2010, and we gratefully acknowledge Tom Izbicki’s interim work in that role.

- Two librarians, Tom Izbicki and Laura Mullen, achieved promotion and tenure effective July 1, 2010; and Tao Yang was reappointed as Librarian III. Kevin Mulcahy graciously stepped in to take over my role as Ad Hoc Personnel Chair when I took on the AUL role.

- Fetzer, Gaunt, and Joanne Regulska (Dean, SAS International Programs) negotiated an agreement allowing Jim Niessen to serve as Director of the Hungarian Institute during the incumbent’s sabbatical.

- Six-month sabbaticals were completed by Laura Mullen and Kevin Mulcahy; while Joe Consoli completed the first six months of a one-year sabbatical. Several of our faculty had Short Research Leaves: they include Jim Niessen, Jane Sloan, and Tao Yang.

- I was able to renew the appointment of Jill Nathanson to provide reference and instructional services at the Kilmer Library and the Library of Science and Medicine.

- Contracts for librarians Stephanie Bartz and Mei Ling Lo were extended for three years.

- As faculty members, in this case the Interim AUL-RIS, take on substantial administrative roles, the trickle-down effect takes place, i.e. while holding on to the role of Government Resources Librarian (see my separate annual report), a certain workload trickles down to others, namely Stephanie Bartz who responds to more reference questions and problems in this arena. A similar impact will occur in September 2010 when Tom Izbicki, also from the NBL faculty, takes on the role of Interim AUL-CDM.

- To assist our non-tenured librarians, I continued meetings of our Futures Group throughout 2002/10. Those attending included Tao Yang, Melissa Gasparotto,
Gene Springs, Qian Hu, Michelle Oswell, and two members of the Technical and Automated Services faculty, Li Sun and Jane Otto. Invitees included Marianne Gaunt, Sandy Troy, Tara McDonnell, and Tom Izbicki to discuss special areas of concern; the last two meetings of the year enabled members to vet their research and projects before peers in a non-threatening atmosphere. Karen Hartman facilitated one of these two sessions in my absence.

- The RUL/SCI Internship/Residency Search Committee, chaired by Triveni Kuchi, identified and selected Gideon Thompson as our new intern. He begins his 3-year program on August 1, 2010.

- I conducted annual evaluations for our newer, non-tenured members including Gene Springs, Melissa Gasparotto, and Qian Hu, and two post-tenure reviews, for Jeris Cassel and Judy Gardner.

- The Faculty Compensation Program was completed once again utilizing the same criteria as in previous years. A 3-person Peer Evaluation Committee, composed of Joe Consoli (chair), Triveni Kuchi and Connie Wu made award recommendations to the AUL-RIS.

- Art Librarian Sara Harrington was primary sponsor to host France’s ENSSIB student Beatrice Crassous who attended USC meetings, and presented her work on online tutorials. Harrington also supervised the RUL/SCI Diversity Intern Caroline Caviness’ residency from September 2009—May 2010.

- As of 7/1/10, the NBLF has 34 faculty, including the AUL-RIS, the Special Projects Librarians N. Kranich and our new RUL/SCI Diversity Intern, Gideon Thompson. It excludes the Olin line. Of these 34, 24 are now tenured faculty.

- An organizational chart of RIS-NBLF is attached at the end of this annual report.

Among our staff in NBL, the following changes occurred:

- Stacey Carton, a SCI graduate, was hired as Library Associate II to manage the Sharon Fordham Lab, effective March 17, 2010.

- With the closing of Presentation Services, Rich Sandler moved from Presentation Services Manager to a new position as Multimedia Technical, Reformatting, and Preservation Coordinator.
• Kristi Conover transferred from Administrative Assistant at the Library of Science and Medicine to the Chang Library.

• Laura Friday was promoted and transferred as Administrative Assistant from Alexander Library to the Library of Science and Medicine

• Unfortunately, after receipt of nearly 200 applications for the Alexander Library Administrative Assistant line, we were forced to withdraw the position as a result of pending budget cuts. As a result, the Administrative Team has found it necessary to rotate three Administrative Assistants among our four largest libraries in New Brunswick.

• A chart of the recently re-organized Access Services is attached as the second chart at the end of this annual report.

**Budget**

On the bright side, salary savings we were provided from the NBL positions slated for give back on July 2010 enabled me to fund the purchase of much needed equipment and furniture. Among the acquisitions made from the various departmental wish lists submitted were some new trucks and instructional alcove furniture for Douglass, new furniture for Kilmer; public scanners for our larger libraries (including Dana and Robeson); software to enhance use of the Sharon Fordham Lab, a new Welcome Desk, a self-charge-out system to trial at Alexander and new folio shelving, twelve laptops were replaced and some netbooks ordered; webcams were ordered for librarians requesting them and replacement equipment for Access Services was acquired. A contribution was also made to the construction of the new Music Seminar Room at Douglass.

Use of Work Study students allows the libraries to open longer hours, provide backup, and support the work of the Libraries. The RIS-NB 2009/10 request for fall/spring was 347 of which 284 were allocated to us; in the coming year, 322 were requested, and only 255 allocated.

Librarians serving other units accrue monies that help our units in nominal ways to fund either services or collections within our Libraries. These librarians include Jeris Cassel for her teaching in the McNair and Honors Program, Sara Harrington for her Honors Seminar, and Jim Niessen for his service as Director of the Hungarian Institute.

On the other hand, the AUL-RIS was asked to prepare two budget reduction scenarios during FY2010. The initial request came shortly after beginning in the position, and was a request to draft a model reduction, amounting to $69,578, for FY 2011. Two scenarios with impact statements were submitted to the VP/UL on October 13.
In May 2010, RIS was given a much more substantial FY2011 reduction target of 5.15% or $339,991. Since these needed to be permanent adjustments to the RIS budget and we were unable to count the AUL-RIS position in our reduction scenario, we were forced to come up with a multi-pronged approach which included cuts in two positions, major cuts in student voucher for Access Services, Media, Reference, Instruction and Administration assistance, cutting weekend hours at our branch libraries, canceling Ingenta Touch Alert Service, and reductions in other areas. The University’s announcement that there would be no availability of Work-Study students during the summer, and possibly more limited availability in FY2011 left us with additional uncertainties.

Librarian and Staff Publications/Presentations/Awards

**Denda, Kayo:**

Online film reviews:

*Black Canvas* (U.S.) [http://emro.lib.buffalo.edu/emro/emroDetail.asp?Number=3962](http://emro.lib.buffalo.edu/emro/emroDetail.asp?Number=3962)

*Compañeras* (Mexican-American)  
http://emro.lib.buffalo.edu/emro/emroDetail.asp?Number=3961

*Finding Dawn* (Native Canadian)  
http://emro.lib.buffalo.edu/emro/emroDetail.asp?Number=3961

*Grandmother’s flower* (Korea)  
http://emro.lib.buffalo.edu/emro/emroDetail.asp?Number=3948

*Karen Refugees* (Burmese minority)  
http://emro.lib.buffalo.edu/emro/emroDetail.asp?Number=3963

*Killer’s Paradise* (Guatemala)  
http://emro.lib.buffalo.edu/emro/emroDetail.asp?Number=3997

*Prayer for Peace* (Burmese minority)  
http://emro.lib.buffalo.edu/emro/emroDetail.asp?Number=3803

*Tinku Kamayu* (Native Argentinian)  
http://emro.lib.buffalo.edu/emro/emroDetail.asp?Number=3802

Presentations, Programs & Exhibits

• Exhibition curator: *Douglass Project on Women in Math, Science and Engineering* and *21st Anniversary of Bunting Cobb Dormitory for Women in Science*, Douglass Library.


• Collaborator to exhibition *Don’t Feed the Women* by Women and Creativity Living and Learning Community, Douglass Residential College. Douglass Library. May 2010- present.

• Host 2009-2010 Women and Gender Studies Lecture Series at Douglass Library
  o Alice Echols, American Studies and History, Rutgers
    *Whitened-up Blown-dry Hetero-Pop? Rethinking Saturday Night Fever*
  o Magda Sroda, University of Warsaw
    *Feminist, the Green Movement and the Catholic Church: Can they Coexist?*
    Nov. 10, 2010

**Gasparotto, Melissa:**

**Events**

• Secured grant and departmental funds to hold interdisciplinary oral-history panel, “None on Record: Stories of Queer Africa.” Event was co-sponsored by the Committee to Advance Our Common Purposes, Center for African Studies, Department of History, Department of Women's and Gender Studies, Institute for Research on Women, Center for Women's Global Leadership, and the Center for Social Justice Education and LGBT Communities. Participants within RU included a moderator from the Department of Spanish and Portuguese and a translator from the French Department.

• Participated as a panelist on RUL Banned Books Week Panel. Presentation title, “Broadening Our Understanding of Book Banning and Censorship in the Context of LGBTQ Materials.”

• Continue to participate in planning for a Latino Studies conference to take place at Rutgers during the Fall.

**Professional Organization Commitments**

• Took on role of Webmaster for SALALM

• As new editor of Latin America Information Series, I began the process of evaluating the place of the series within the larger publishing mission of SALALM. I am currently preparing a report detailing how this can happen, including strategies such as developing a clear statement on the LAIS series goal and audience, and professionalizing the look of the publications. A call for proposals for the newly reconceived series is expected to go out in Fall of 2010.

• Serve on SALALM Editorial Board
Glynn, Tom:

- Served as co-editor of the *Library History Round Table Newsletter*.
- Wrote an external letter of assessment for a librarian being considered for promotion at Pennsylvania State University.
- Wrote a peer-review assessment of an article submitted to *Libraries & the Cultural record*.

Harrington, Sara:

- Organized, with Joe Consoli and Kathleen Hull, Director of Byrne Seminars, the exhibition “Kinetic Compositions: The Art of Alex Masket”, Fall 2009

Izbicki, Tom:

- Serve as History and Area Studies editor, *Guide to Reference*.
- Revised Renaissance Studies list for *Resources for College Libraries*.
- Edited annual feature “Significant European Titles” for 2008 in *Choice*.
- Serve on the Council of the Renaissance Society as representative for legal and political thought. This also means being a member of the editorial board of *Renaissance Quarterly*.

Kesselman, Martin:

- Editorial Board Member, *Reference Services Review*.
- Co-Editor, *Library Hi Tech News* (with Laura Mullen)
- Keynote Speaker, 10th Anniversary SIDALC/IICA Conference, Turualba, Costa Rica, September 2009, “Collaborations of Librarians and Scientists to Support Agriculture Research.” IICA is an Agriculture Cooperative Organization for the Americas of which the US is a member that is based in Costa Rica. SIDALC was created by IICA as a library collaboration throughout Latin America and the Carribbean and is a member organization of AgNIC.

Kuchi, Triveni

- Award: AAMES Recognition Award for presenting a lecture during the ALA/ACRL/AAMES Annual Conference Program, June 27, 2010.
- Kuchi, Triveni. Co-organizer with Afeworki Paulos. “Sociology Librarian 2.0.”

Lo, Mei Ling:


Mullen, Laura:

Sole authored published book:


This book is one of four listed in the “Books to Check Out” column in the journal “Computers in Libraries” in the Jan/Feb.2010 issue.

Published articles (Peer-reviewed in paper and online via subscription):

Nathanson, Jill:

- Mei Ling Lo and I presented "Best Practices for Creating Library Instruction Videos" at the Vale Conference in fall 2009

Niessen, Jim:

Presented two conference papers:

- "Bishop Motiejus Valančius, 1801-1875: A Patriotic Lithuanian Bishop in Comparative Perspective," at the Spring Meeting of the American Catholic Historical Association at Princeton University, March 13
- “Károly Szabó’s Union Catalog, Old Hungarian Library, and the Bibliographic Construction of Greater Hungary,” at the 35th Annual Conference of the American Hungarian Educators’ Association in Szeged, Hungary on June 5. This paper was supported by money from the research fund that came with the HIS appointment and made possible by ten days’ research in the Central University Library and the regional branch of the Romanian National Archives in Cluj, Romania under the terms of an RUL Short Research Assignment (SRA).

Published two book reviews in *Austrian History Yearbook* v41 (April, 2010):

- Gave a presentation on German book fairs as part of the SAPAC (Scholarly Activity and Professional Activity Committee) program, “International Book Fairs - Cultural Perspectives and Practical Implications,” on November 4.

Sloan, Jane:

Member, Advisory Board, Films for the Feminist Classroom, journal published under the auspices of Signs, 2008 - present
Media Editor, Multimedia *Encyclopedia of Women in Today’s World*, Sage Reference [in process]

Rutgers University Appointment to the Graduate Faculty of Women’s & Gender Studies, 2009

**Springs, Gene:**

- Presented poster at ALA Annual Conference 2009 entitled “Who’s on Next? Early-Career Librarian Participation in Professional Associations” along with two co-authors
- Presented poster at ACRL New York 2009 Annual Symposium entitled “Early-Career Academic Librarian Participation in Professional Associations” along with two co-authors

**Wilson, Myoung:**

- I was invited as a visiting librarian to the Jilin University in Changchun, China in May 2010. I presented a lecture entitled “Virtual Chat Reference: Engaging in Good Enough Revolution” (May 12, 2010). I also made a similar presentation at the Sichuan University Library in Chengdu, China. (May 25, 2010)

- Denda, K. and Wilson, M.C. *Training Students for Global Citizenship: Exploring the Role of Academic Libraries in Study Abroad Programs*. Poster Session accepted at the annual International Federation of Library Associations (IFLA) conference to be held in Gothenburg, Sweden, August, 2010

**Grants:**

- Kayo Denda, Principle Investigator, Myoung C. Wilson, Co-Investigator. *Training Global Citizens: An Investigation into the Information Needs of Study Abroad Students*. University Research Council. $1000.00

**Review Panel**

- Served as a member of the Review Panel of the 2010 Annual American Library Association Poster Session.

**Womack, Ryan:**

- Edit Web Review column of the *Journal of Business and Finance Librarianship*.
- Presented workshop on R and paper on RUcore data capabilities at IASSIST Annual Conference at Cornell University:
• Presented "Finding Decennial Census Data" at New Jersey State Data Center Annual Network Meeting:
• Ryan Womack, “Finding Decennial Census Data”, presentation at New Jersey State Data Center Annual Network Meeting, Rutgers University, June 17, 2010.

Wu, Connie:

Publication

Presentation
• “Introduction to IP and PTDL Program,” A talk presented at the session of U.S. Government Information organized by SAPAC, March 8, 2010

• “Introduction to Patent Cycle and Licensing.” Invited talk at the Guozhuan Intellectual Property, a sub-division of the State Intellectual Property Office of China, Beijing, China, November 2, 2009

Grants and Awards
• Obtained one Lecture travel support funding from the Beijing Foreign Expert Bureau, China, October 2009.

Yang, Tao:

Chapters in Books or Monographs

**Electronic Publication, Non Referreed**


**Papers, Abstracts, and Lectures**

- "Using Web 2.0 to Promote Open Access Resources in East Asian Studies", a presentation at the ACRL African, Asian, Middle Eastern Section annual program during the ALA annual meeting, June 27, 2010.

- "Internet Library 2.0: The Case of FOREASt.org", a presentation at the ACRL International Relations Round Table pre-conference during the American Libraries Association (ALA) annual meeting, June 25, 2010, Washington, D.C.


**Other Presentations, Lectures, Demonstrations**

APPENDIX

RIS – New Brunswick Organization Chart

(Note: the addition of R. G. Sewell, who will report directly to UL/VP Marianne Gaunt, is effective September 1, 2010, at which time Thomas Izbicki becomes Interim AUL for Collection Development and Management)

RIS – Access Services Organizational Chart
Rutgers University Libraries – New Brunswick Campus

Mary K. Fetz
Interim Associate University Librarian for Research and Instructional Services AND Government Resources Librarian

Ellen Calhoun
* Government Resources

Jeri Cassel
* Instructional Services
Coordinator & Education Librarian
CINF liaison

Joseph Consoli
* Art/Humanities

Kayo Dendo
* Head, Margaret Sowers Foster Center and Women's Studies Librarian

Rebecca Gardner
* Social Sciences

Melissa Gasparito
* Area Studies Librarian

Thomas Glynn
* Anglo-American History/Political Science

Sara Harrington
* Art Librarian

Karen Hartman
* Social Sciences

Helin Hoffman
* Biological Sciences

Qian (Ella) Hu
* Physical Sciences

Thomas Izbički
* Interim AUL, Collection Development, & Management Librarian

MARTIN KESSOMAN
* Life Sciences Librarian

Nancy Krauch
* Special Projects Research Librarian

Trivend Kuchi
* Social Sciences/Instructional Services

Jackie Mandriani
* Medical Sciences Resources Librarian

Kevin Mukalsky
* Humanities Librarian

Laura Mullen
* Behavioral Sciences

James Niessen
* World History Librarian

Femis Olum (3yr leave)
Director, Inst for Women & Art

Michelle Oswald
* Music & Performing Arts Librarian

Robert Sewell
* Special Projects Librarian

Jane Sloan
* Media Librarian

Gena Springs
* Business Librarian

Eileen Stee
* Instruction and Outreach

Myoung Chung Wilson
* Social Sciences

Ryan Womack
* Data & Economics

Xin Corinne Wu
* Engineering Librarian

Tao Yang
* East Asian Librarian

Stephanie Bartz
* General Information Svc

Mei-Ling Lo
* Math/Computer Science

Jill Nadeau
* General Information Svc

Gideon Thompson
* Lib V - Diversity Librarian

* Librarians constituting the New Brunswick Libraries Faculty

Judy Gardner
Interim Deputy Associate University Librarian for Research and Instructional Services AND Head, Access & Multi-media Services

Admin Services Team
Chadene House
Business Manager

 Imaging Services
Daryl Voorhees
Supervisor

Shipping & Receiving
Henry Charles
Supervisor

ILL
Glenn Sandberg
Supervisor

9/2010